

DHAN JEMUEL A. ROBLES

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PROFESSIONAL SUMMARY

Motivated Computer Science student with practical experience in web development, database management, and IT operations. Proficient in HTML, CSS, Java, PHP, and C++, with hands-on exposure to Oracle Databases as well as hardware maintenance, re-imaging, and network support. Seeking to leverage technical expertise, strong problem-solving skills, and a solid academic foundation in an entry-level software or IT role.

EDUCATION

Bachelor of Science in Computer Science (BSCS)

August 2023 – Present

AMA Computer Learning Center – Malolos, Bulacan

WORK & PRACTICAL EXPERIENCE

IT Support Intern (OJT)

July 2026 – September 2026

Concentrix – UP-Ayala Technohub, Quezon City

- **Network Operations:** Assisted with basic network configuration, connectivity troubleshooting, and routine network monitoring for corporate workstations.
- **System Re-imaging & Maintenance:** Executed system rebooting, OS deployment, and re-imaging protocols across corporate laptops and desktop CPUs.
- **Hardware Repair & Maintenance:** Diagnosed hardware and software issues, performing physical repairs and component troubleshooting for desktop CPUs and laptops.
- **Inventory & Asset Management:** Managed hardware tracking, maintaining physical inventory records for IT asset deployment, replacements, and routine maintenance cycles.

Web Development Immersion Student

March 2023 – April 2023

AMA Computer Learning Center – Sumapang Matanda, Malolos, Bulacan

- Completed an intensive 80-hour work immersion program focused on core front-end web development principles.
- Designed and constructed responsive, structured web pages using HTML and CSS.

TECHNICAL & PROFESSIONAL SKILLS

Programming & Dev: HTML, CSS, Java, PHP, C++

Database Management: Oracle SQL Developer, Oracle Database 11g Express Edition

IT Operations & Hardware: Network Support, System Re-imaging, CPU & Laptop Repair, Asset Deployment & Inventory Tracking

Productivity Tools: Microsoft Office (Word, Excel, PowerPoint)

Core Competencies: Written & Verbal Communication, Problem Solving, Team Collaboration

CERTIFICATIONS

- **NC III Certification:** Java Programming
- **NC III Certification:** Oracle Database
- **Certificate of Completion:** AI Prompt & Machine Learning
- **Certificate of Completion:** Unveiling Tomorrow: Exploring the Frontiers of Robotics
- **Certificate of Completion:** Innovation through Strategic Technology Choices (Strategic Software Development)